“Our strategic focus on operational excellence and innovation combined with our long-standing experience with defence forces and business aviation around the world creates exceptional system availability and reliability for our customers and partners. On this foundation, we establish successful long term partnerships across the globe.”

Philipp M. Berner, CEO RUAG Aviation
RUAG Australia combines authentic Australian innovation with Swiss precision to be your ideal Partner of Choice in Australia for system level support of your aircraft fleet. Innovative, dedicated and engaged, RUAG Australia can be trusted to deliver you an exceptional level of support, whether it be in repair and overhaul, component and subsystem manufacturing, engineering or problem solving.

Focused on maximizing aircraft fleet availability and reducing life cycle costs, RUAG Australia looks to work with you to generate solutions to emerging issues before they become problems. Supported by a strong in-house research and technology capability, RUAG Australia is a global leader in the development and application of advanced repair techniques for fixed wing aircraft and helicopters.

As a member of RUAG Aviation within the RUAG Group, RUAG Australia has ready access to the full gamut of RUAG capability and expertise across the globe. As a renowned centre of excellence for military and business aviation, RUAG Aviation generates turnover of US$500 million and employs more than 2,200 staff.

Here in Australia, with a number of sites across the country, a spectrum of specialist competencies, a unique relationship with our customers and the benefit of being part of the RUAG family, you can count on RUAG Australia to meet your requirements now and long into the future.
Proven innovation supporting your operations

RUAG Australia’s extensive portfolio of proven services and products at the system level is the foundation of our manufacturing and life cycle support capabilities.

MRO

You count on component and sub-system availability, we provide it. In the demanding worlds of military and business aviation, there is no room for compromise – rotary and fixed wing aircraft need to be available on demand. Our innovative solutions and customer focus are constantly to the fore. Working in close partnership with platform primes, we deliver benchmark performance to support both ageing and new platforms with effective solutions.

Logistic support

We have highly efficient logistic support processes and strong relationships with our international and regional suppliers in order to provide best available turnaround times and consistent on-time delivery. Mecanex USA, a sister RUAG Aviation company, provides RUAG Australia excellent support by ensuring highly efficient access to the North American supply chain.
Manufacturing

Fully in tune with your requirements, our experienced machinists and finishers perform to the highest standards using a comprehensive suite of well-maintained, modern equipment. With machining capabilities including milling, turning, jig boring, gun drilling, grinding and honing, and shot and flap peening, supported by a world class metal finishing facility, we pride ourselves on meeting the most challenging of precision manufacturing tasks.

Metal finishing

You want the perfect finish every time. RUAG Australia operates comprehensive electroplating, NDT and paint facilities at two sites. Unique in Australia and located in South Australia is our extremely modern, fully automated, high volume, small and large component finishing facility, ideally suited to supporting aircraft component manufacturing of all types, military and commercial.
Understanding your needs, taking on your challenges and working together towards innovative solutions is what we do best. Be it manufacturing or MRO, our engineering based approach and outcome focus ensures quality product and first class services, delivered on time and to budget.

Expertise at the flight line

RUAG Aviation and RUAG Australia combined represent more than 100 years of aviation experience, on the ground and in the air. Our experience and professionalism are the foundation of our business. We speak the language and understand the requirements. Aligning our solutions with your operations starts with unsurpassed on-site support, including failure investigation, requirements definition and preventative maintenance.

Deeper maintenance

When repair and overhaul are required, we use our qualified staff and fully accredited facilities to deliver an effective and timely response. Capable of machining tolerances to a thousandth of a millimeter in environmentally controlled clean rooms and supported by a comprehensive suite of repair, assembly, test and finishing capabilities, our engineers and technicians can assure you of the highest standard of deeper maintenance.
**Result-oriented engineering**

Investigative and problem solving capabilities are the foundation of our engineering based manufacturing and MRO. Our highly qualified and broadly experienced engineering team create innovative, cost effective and tailored design solutions to address all aspects of your requirements – specification, performance, timeliness and budget.

**Research and technology**

Our research and technology activities are designed to provide you with a competitive edge. As world leaders in the development and application of additive manufacturing techniques and advanced maintenance solutions, RUAG Australia, complemented by its research partners, help extend the life of your aircraft systems, increase the mean time between failures and reduce the total cost of ownership.
RUAG Australia enjoys ready access to the full gamut of RUAG Group capabilities, enhancing and strengthening the extent of its manufacturing and MRO offerings to Australian customers.

As a life cycle support service provider and a centre of excellence for military and civilian fixed wing and rotary aircraft, RUAG Aviation boasts an extensive portfolio of capabilities with global reach, complementing and extending RUAG Australia’s own MRO capabilities. RUAG Aerostructures, a sister division to RUAG Aviation specialising in the manufacture of airframe components, complements RUAG Australia’s precision manufacturing capabilities.

Our life cycle support service portfolio at a glance
Partner of choice

At RUAG Australia, we develop and maintain partnerships with our customers, our suppliers and with many of the world’s most renowned platform, system and component OEMs in order to offer you the best of the best in regard to manufacture and through life support.

Quality and safety are at the heart of what we do.

Our quality and safety management systems ensure an exemplary working environment and are tailored to meet the specific requirements of our customers and relevant regulatory authorities.

In addition to numerous OEM certifications, RUAG Australia holds the following regulatory accreditations:
- AS9100C
- ISO9001:2008
- CASA 145
- NADCAP
- Australian Defence Approved Maintenance Organisation (AMO)
- Australian Defence Authorised Engineering Organisation (AEO)

A powerful combination of benefits

Customers of RUAG Australia take advantage of an outstanding and powerful combination of benefits supporting their operations.

Reliability
A customer-oriented culture and our commitment to delivering on our promises, combined with exceptional high standards and exemplary performance guarantee benchmark system reliability.

Availability
Delivered in full on time – as customer, you expect nothing less. Your expectation is our goal.

Innovation
Expertise in research and technology, the ability to convert concepts to solutions and a workforce fully committed to continuous improvement guarantees effective innovation in meeting your operational challenges.

Affordability
Reliability, innovation and availability lead naturally to reduced life cycle costs, our shared endeavour.
“During my years as Chief of the Swiss Air Force, I always knew that my fleet was in the very best of hands with RUAG. They developed a unique support concept which can benefit other Air Forces as well.”

Lieutenant General (Ret.) Markus Gygax, Former Commander of the Swiss Air Force
Always at your service

Reliability, expertise and quality of service you can depend on. We invite you to experience a truly Australian partnership for yourself.

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